



P.O. Box B  
202 W. Colorado  
La Grange, Texas 78945  
(800) 879-0489

State Bank engages in the business of selling checks as an agent for American Express and Travelers Express, which are licensed under the laws of the State of Texas and is subject to regulatory oversight by the Texas Department of Banking. Any customer wishing to file a complaint against State Bank or American Express and Travelers Express concerning sale of checks activities should contact the Texas Department of Banking.

Consumers may file complaints with the Texas Department of Banking by contacting the Department through one of the means indicated below:

In Person or U.S. Mail to:  
Texas Department of Banking  
2601 North Lamar Boulevard, Suite 300  
Austin, Texas 78705-4294  
Telephone No.: 1-877-276-5554 (toll free)  
Fax No.: 512-475-1313  
E-mail: [consumercomplaints@banking.state.tx.us](mailto:consumercomplaints@banking.state.tx.us)  
Website: [www.banking.state.tx.us](http://www.banking.state.tx.us)